## City of Horn Lake

# **Collection Guidelines**

Meridian Waste is proud to be your environmental services provider! Refer to the guidelines below for essential information about your services and visit MeridianWaste.com/HornLakeMS for the latest news and updates to guidelines and collection schedules.

#### **Prepare for Pickup**

Collection Day: Once per week. Your collection day is listed on your cart lid.

**Set Out Time:** Carts must be placed curbside the night before or by 6:00 AM on your collection day to ensure service.

Materials: All waste materials must be BAGGED to limit trash spillage during collection and contained INSIDE your 95-gallon cart. If your cart is full, additional tied bags (35 lb. or less) can be placed beside the cart. If you regularly have excess bags, extra carts are available for purchase; please contact the Horn Lake City Hall at 662-393-6178 for details.

#### **Holiday Schedule**

If the holiday falls on or prior to your regular collection day, pick-up will be delayed by one day through the end of that week.

**Holidays Observed:** New Year's Day, Memorial Day, Independence Day (July 4th), Labor Day, Thanksgiving Day, and Christmas Day.

#### **Cart Placement**

Carts MUST be LESS THAN five (5) ft. from the curb and MUST be AT LEAST five (5) ft. away from any nearby standing objects (this includes mailboxes, vehicles, and other waste containers). The cart handle should point into the road, ready to be pulled toward the truck during collection.





## HAZARDOUS WASTE is NOT PERMITTED

#### Garbage

- Collected weekly [Monday–Friday]
- 95-gallon Meridian Waste/ADSI cart
- Materials Accepted: Containerized, nonhazardous municipal solid waste.

#### **Yard Waste**

- Collected weekly (Monday-Friday)
- Small piles of yard waste may be collected with garbage on your normal collection day.
- Materials Accepted: Maximum of 6 cubic yards per home per week
- Leaves must be bagged, and the maximum weight is 50 lb. per bag

#### Fees & Payments

You will not receive an invoice from Meridian Waste. Fees for garbage collection are collected by the City of Horn Lake.

### We're Here to Help!

To sign up for service, ask questions related to your account, or to purchase an additional cart, contact City Hall at 662-393-6178.

For general service questions, contact our friendly Customer Care team directly by calling toll free at 1-866-440-3983 or by emailing CustomerCareMS@MeridianWaste.com.

### Sign Up for Service Alerts

Stay in the know—sign up for email and/or text alerts so we can notify you in the event of inclement weather, holidays, or other factors that might interrupt your service.

#### Sign up at

MeridianWaste.com/Service-Alert-Signup

More Information: MeridianWaste.com/HornLakeMS Email: CustomerCareMS@MeridianWaste.com Customer Care (Toll-Free): 1-866-440-3983

